

Other Canteen Information

**There is a \$70.00 Max order for C-3 general population
C-4 and C-5 are limited to \$45.00**

No Replacement Items

Because your order is now packaged off-site, replacement items are not available.

Missing Items

If you are missing an item, you will receive a credit in your account.

“Restriction”

You will be limited to certain Items if you are on “Restriction.” These restriction may result from dietary, religious, or sanctioned limitations (due to D-Reports).

Account Source

Money for canteen orders is withdrawn from your Inmate Trust Account.

Warranty

The Canteen does not warranty any items. All property items are now sold through an outside vendor.

Signature

For those who pick up their own canteen at a sales window, you will sign for your receipts before you leave the window. For all others you will sign for your canteen at the time the staff member hands it out to you. Verify the items against the invoice slip before you sign the acceptance. Once you have left the window, or staff member, the Canteen is no longer responsible for any item damaged, missing, incorrect etc.

Ordering a Television:

You can order a TV on the Tablets “Commissary” app. You must have the money for this purchase in you Resident Trust Account. See page 6 for help transferring money to various accounts.