



## **TABLETS: PHONE AND MESSAGING**

CONTACT: UNIT TEAM, GTL SUPPORT

*While residents can still use the phones on the walls in their units, accounts for phone calls are set up through GTL.*

---

### **Making Deposit with GTL**

There are several accounts where friends and family can deposit funds for you:

#### **RESIDENT TRUST ACCOUNT**

Residents can use these funds for approved purchases such as commissary. Residents can request to transfer funds from this account into any of the below accounts.

#### **ADVANCEPAY PHONE ACCOUNT**

Depositor's account for pre-paid collect calls

#### **PIN DEBIT PHONE ACCOUNT**

Residents' pre-paid phone account

#### **DEBIT LINK ACCOUNT (For Resident)**

Residents' account to purchase tablet services.

#### **MESSAGE LINK ACCOUNT (for Depositor)**

Depositor can send electronic messages to a resident.

#### **RESTITUTION & FINES**

Funds will be applied to money owed for restitution and fees.

This account is called COMMUNITY CORRECTIONS on GTL's ConnectNetwork.

### **PIN Numbers:**

- Don't Share Your Pin Numbers. Your funds are controlled on the tablets.
- When entering your ID# you must add zeros to fill 7 spaces.  
Example: #9999 = 0009999 or #99999 = 0099999
- When you first use a tablet/phone your PIN will be your birthday (MMDD) example: March 16th = 0316
- You should be asked to change your PIN the first time you log on. To change your PIN after this, send a Request to GTL support.